

> Important information

Who is Rural Affinity?

Rural Affinity Insurance Agency Pty Ltd ABN 72 119 838 854 AFS Licence No. 302182 is an underwriting agent. Rural Affinity arranges policies for and on behalf the Insurer. Rural Affinity acts under a binding authority given to it by the Insurer to administer and issue policies, alterations and renewals. In everything to do with this Policy, Rural Affinity acts as an agent for the Insurer and not for You.

Who is the Insurer?

This insurance policy is underwritten and issued by Great Lakes Australia Insurance SE (ARBN 127 740 532, ABN 18 964 580 576, AFSL 318603) trading as 'Great Lakes Australia'.

More information regarding the insurer can be found on our website at www.ruralaffinity.com.au/about-the-insurer.

General Insurance Code of Practice

Great Lakes Australia is a signatory to the General Insurance Code of Practice ('the Code'). The Code aims to raise standards of service between insurers and their customers. Rural Affinity's service standards are in accordance with the Code.

For any information about the Code, including a copy of the Code, contact Us or visit www.codeofpractice.com.au.

We are committed to the safe and careful use of Your personal information in the manner required by the *Privacy Act 1988* (Cth), the Australian Privacy Principles and the terms of this Policy. In this privacy section, "We", "Us" and "Our" means the insurer and Rural Affinity as applicable.

We collect Your personal information in order to assess Your application for insurance and, if Your application is accepted, to administer and manage Your insurance policy and respond to any claim that You make. To do this, Your personal information may need to be disclosed to insurers, reinsurers and service providers and related entities who carry out activities on Our behalf, such as assessors and facilitators, some of whom may be located in overseas countries. Our contractual arrangements generally include an obligation for these insurers, reinsurers, service providers and related entities to comply with Australian privacy laws.

By providing Us with Your personal information, You consent to the disclosure of Your personal information to insurers, reinsurers, service providers and related entities in overseas countries to enable Us to assess Your application, to administer and manage Your insurance policy and to respond to any claim that You make. If You consent to the disclosure of Your personal information to overseas recipients, and the overseas recipient handles Your personal information in a way other than in accordance with the Australian privacy laws, We may not be responsible for the handling of Your personal information by the overseas recipient.

If You choose not to provide Your personal information and/or choose not to consent and/or withdraw Your consent to the disclosure of Your personal information to overseas entities at any stage, We may not be able to assess Your application or administer and manage Your insurance policy and respond to any claim that You make.

Our privacy policies explain how You may access personal information, how to seek correction of Your personal information, how to make a complaint about the handling of Your personal information and how complaints are handled. If You require more information, You can access Rural Affinity's Privacy Policy at www.ruralaffinity.com.au/privacy and the insurer's Privacy Policy and Privacy Statement at www.munichre.com/gla/en/about-us.html.

Dispute resolution

Any complaints about Our products or services are taken seriously by Us and Rural Affinity and will be dealt with fairly and promptly.

If You have a complaint please first try to resolve it by speaking to the relevant member of the Rural Affinity staff. Rural Affinity can assist by referring the matter to their Internal Dispute Resolution Officer.

You can contact Rural Affinity by:

Phone: (02) 9496 9300 Fax: (02) 9496 9308

disputes@ruralaffinity.com.au Email:

Internal Disputes Resolution Officer, Rural Affinity PO Box 160, St Leonards NSW 1590

If Rural Affinity require additional information, they will contact You to discuss. If Your complaint is not immediately resolved Rural Affinity will respond within 15 business days of receipt of Your complaint or agree a reasonable alternative timetable with You.

If You are not satisfied with the resolution offered by Rural Affinity's Internal Dispute Resolution Officer, Your complaint will be referred to the Dispute Resolution officer or their delegate at Great Lakes Australia.

You can also contact Great Lakes Australia by:

Email: disputes@gla.com.au

Mail: Disputes Resolution Officer, Great Lakes Australia PO Box H35, Australia Square NSW 1215

If We are unable to resolve Your complaint within 45 days of the date We first received Your complaint or if You remain unsatisfied, You can/may be able to seek a free review by the Australian Financial Complaints Authority (AFCA). The AFCA is an independent national body and, if the dispute is within its jurisdiction, We agree to accept its decision.

You can visit their website www.afca.org.au or contact them:

Phone: 1800 931 678 Email: info@afca.org.au

GPO Box 3, Melbourne, VIC, 3001

Further details regarding Our complaints process are available on request.

Cooling-off Period

If You are not completely satisfied with Your insurance, please contact Rural Affinity to discuss Your concerns.

If You decide not to proceed with Your insurance, You may cancel the policy within 21 days. Providing You haven't made a claim under the policy, We will cancel the policy from the beginning and refund all premium You have paid to Us for the policy.

Your Duty of Disclosure

This policy is subject to the *Insurance Contracts Act 1984* (Act). Under that Act You have a Duty of Disclosure.

Before You take out insurance with Us, You have a duty to tell Us of everything that You know, or could reasonably be expected to know, may affect Our decision to insure You and on what terms. If You are not sure whether something is relevant You should inform Us anyway.

You have the same duty to inform Us of those matters before You renew, extend, vary, or reinstate Your contract of insurance. The duty applies until the policy is entered into, or where relevant, renewed, extended, varied or reinstated (Relevant Time). You need to tell Us immediately of any new information or changes to the answers that have been provided to Us and/or the disclosures You have made to Us throughout the Policy Period.

What You do not need to tell Us

You do not need to tell Us about any matter:

- that diminishes Our risk.
- 2. that is of common knowledge,
- that We know or should know as an insurer, or
- 4. that We tell You We do not need to know.

Who does the duty apply to?

Everyone who is insured under this policy must comply with the duty.

What happens if You or they do not comply with the duty?

If You or they do not comply with this duty, We may cancel the policy or reduce the amount We pay if You make a claim. If the non-disclosure is fraudulent, We may treat the policy as if it never existed and pay nothing.

Important Conditions

In Your policy wording there are conditions which may impact the size of a claim or affect the amount of the premium We will charge. These conditions are explained in the general conditions section of Your policy wording.

Financial Claims Scheme

In the event of the insolvency of GLA, You may be entitled to payment under the Financial Claims Scheme. Access to the scheme is subject to eligibility criteria. Information about the scheme can be obtained from the APRA website at www.apra.gov.au and the APRA hotline on 1300 55 88 49.

Some words used in this proposal form have a special meaning as defined in the Product Disclosure Statement and such other documents which make up the policy which contain definitions.



Intermediary details	
Intermediary name	Contact number
Contact name	Fax number
Contact details of insured	
Insured name	
Contact name	ITC
Contact number	Fax number
Email address	Mobile number
Address	ABN
Period of Cover	
From	То
Declaration	
I/We	
 Have received a copy of the Farm Contractors Pack P subject to the terms and conditions and limitations of 	Product Disclosure Statement and agree to accept the insurance this Policy
	d consent to the collection, storage, use and disclosure of personal m. Where personal information has been provided on someone ion
Have read and understood the Duty of Disclosure information have not complied with the Duty of Disclosure, any classification.	rmation and other Important information and I/We realise that if I/wealing may not be met.
Declare everything on this proposal to be true and corr	rect and I/We have not withheld any relevant information.
Your signature	Date



Information relating to all sections of the policy

	have You or anyone arate sheet if additiona			ete responses to the following questions).
Made any claim for lo	ss, damage or liability?	☐ Yes ☐ N	o If Yes, please	provide details:
INSURER	DATE OF LOSS eg. 25/05/2013	AMOUNT (\$)	CAUSE OF LOSS eg. Lightning/Fire	DESCRIPTION OF LOSS eg. Loss of fencing, shed, tractor
2. Been declared bar	Yes No If Yes,	o any form of in		tion (such as liquidation or receivership)?
3. Had any criminal co	onvictions recorded or	have any crimina	al charges pending? [Yes No If Yes, please provide details:



Information relating to all sections of the policy

Farm Contracting busin	ess		
Please describe the activitie	s conducted in the farm co	ontracting business (eg. planting, harvesting, c	artage).
Where the activities describe	ed above include 'harvestii	ng', please also complete 'Schedule 1 - Contra	act Harvesting Questionnaire'
Other business			
Are any other business activ retail, consulting, etc)?		described above, such as processing, storage e provide details:	facilities, manufacturing,
Interested parties Are the interests of any other If Yes, please provide details		of the property (including motor) insured under	this policy? Yes No.
PROPERTY INSURED	INTERESTED PARTY eg. ABC Bank	ADDRESS OF INTERESTED PARTY	NATURE OF INTEREST eg. Mortgagee, Lessor



Section 1. General Property

Excess Please specify the Excess to apply to	this section \$250 (standard) \$500 \$750 \$1,000	
INSURED PROPERTY	DESCRIPTION OF INSURED PROPERTY	SUM INSURED
General Property		
Optional benefits		'
Do You require cover for increased	d costs? Yes No. If Yes, please specify a Sum Insured	
Section 2. Motor		
1. Do any Vehicles to be insured ha	ve any existing hail damage? Yes No	
2. Do any Vehicles to be insured ha	ve any unrepaired damage?	
3. Are any Vehicles used for dry hire	/loan? Yes No	
If Yes, please detail		
(a) dangerous or culpable driving(b) reckless driving causing death(c) driving under the influence of (d) refusing to provide a breath te	? Yes No drugs or alcohol? Yes No	arges pending) for:
Please complete the Motor tables	on pages 6 and 7.	
Section 3. Liability		
Total number of full time employe	es (including proprietors)	
2. Do you utilise labour hire for your Please note that cover will not	operations? Yes No t be provided for any liability arising out of the use of labour hi	ire.
3. Sum Insured \$5 million	\$10 million \$20 million	
responsible for? Yes No.	d party owned equipment, livestock, farm produce or goods which Y	∕ou are holding and



Section 2. Motor (continued)

Utes and Sedans

VEHICLE MAKE eg. Toyota	FULL MODEL DESCRIPTION eg. Prado GXL	YEAR	REGISTRATION NUMBER	TYPE OF COVER 1. Comprehensive 2. Fire & Theft 3. Fire, Theft & Third Party 4. Third Party only	*EXCESS FREE WINDSCREEN CLAIMS PER VEHICLE (one per Period of Cover) YES / NO	BASIS OF SETTLEMENT Agreed Value / Market Value	**VEHICLE ACCESSORIES & VALUE	SUM INSURED (inclusive of accessories value)

^{*} Please note that the optional benefit of Excess free windscreen or window glass is only available if comprehensive cover is selected.

^{**} Please note that cover will not be provided for any non-standard fitted accessories (including those belonging to Employees) with a value greater than \$5,000 or 25% of the Vehicle's Market Value unless agreed by Us in writing.



Section 2. Motor (continued)

Other Vehicles

VEHICLE MAKE AND MODEL eg. John Deere Tractor 6115D	YEAR	REGISTRATION NUMBER	TYPE OF COVER 1. Comprehensive 2. Fire & Theft 3. Fire, Theft & Third Party 4. Third Party only	SITUATION NO. WHERE GARAGED	*VEHICLE ACCESSORIES & VALUE	SUM INSURED (inclusive of accessories value)

^{*} Please note that cover will not be provided for any non-standard fitted accessories (including those belonging to Employees) with a value greater than \$5,000 or 25% of the Vehicle's Market Value unless agreed by Us in writing.



Schedule 1 - Contract Harvesting Questionnaire

To be completed where activities under Farm Contracting business include 'harvesting'.

Please provide details of harvesting activities as follows:

Activity	Previous 12 Months		Next 12 n	nonths (estimate)
	Turnover	Hectares	Turnover	Hectares
Harvesting – Winter Crop	\$		\$	
Harvesting – Forage Crop	\$		\$	
Harvesting - Viticulture	\$		\$	
Harvesting - Other	\$		\$	
Cotton Picking	\$		\$	
Hay Baling	\$		\$	
General Farming	\$	N/A	\$	N/A
Spraying	\$		\$	
Cartage	\$	N/A	\$	N/A
Other (please describe)	\$		\$	

If activities declared above include 'Harvesting - Winter Crop', please advise if this includes chickpeas &/or lentils and the estimated percentage of each for the next 12 months:

For employees and operators engaged in the contracting activities please complete the following table.

Name	Age	Experience with insured (years)	Overall experience (years)				
Note: Experience means actual experience working in the in	tended activit	lies and in operating the	same or similar machinery.				
Does the contractor use the RFS Harvest guidelines (NSW), Grass Fire Danger Index (SA) or other state fire authority or fire warning services? No							
Please provide details of the cleaning and maintenance program for all machines.							



Please provide detail of the fire mitigation or suppression systems in place on all machines.						

For the past twelve months, please provide the following detail for customer farms:

Farm name	Nearest town	P/code	Years working at this farm	Written agreement in place¹	Customer map provided ²	Fire fighting equipment ³
				Yes No	Yes No	Yes No
				Yes No	Yes No	Yes No
				Yes No	Yes No	Yes No
				Yes No	Yes No	Yes No
				Yes No	Yes No	Yes No
				Yes No	Yes No	Yes No
				Yes No	Yes No	Yes No

Are you expecting to complete harvesting for any new clients (not listed above) in the next twelve months? Yes No. If yes, please provide detail:

Farm name	Nearest town	P/code	Years working at this farm	Written agreement in place⁴	Customer map provided ⁵	Fire fighting equipment ⁶
				Yes No	Yes No	☐ Yes ☐ No
				Yes No	Yes No	Yes No
				Yes No	Yes No	☐ Yes ☐ No

^{1.} Agreement detailing work to be completed, liability, insurances etc

^{2.} Map detailing known obstructions such as rocks, depressions, stumps etc.

^{3.} Fire-fighting equipment such as water tanks, pump to control spread of fire

^{4.} Agreement detailing work to be completed, liability, insurances etc

^{5.} Map detailing known obstructions such as rocks, depressions, stumps etc

^{6.} Fire-fighting equipment such as water tanks, pump to control spread of fire