

## ➤ Farm Pack Insurance Proposal

### ➤ Important information

#### Who is Rural Affinity?

Rural Affinity Insurance Agency Pty Ltd ("Rural Affinity") ABN 72 119 838 854 AFS Licence No. 302182 is an underwriting agent. Rural Affinity arranges policies for and on behalf the Insurer. Rural Affinity acts under a binding authority given to it by the Insurer to administer and issue policies, alterations and renewals. In everything to do with this Policy, Rural Affinity acts as an agent for the Insurer and not for You.

#### Who is the Insurer?

This insurance policy is underwritten and issued by Great Lakes Australia Insurance SE (ARBN 127 740 532, ABN 18 964 580 576, AFSL 318603) trading as 'Great Lakes Australia'.

More information regarding the insurer can be found on our website at [www.ruralaffinity.com.au/about-the-insurer](http://www.ruralaffinity.com.au/about-the-insurer).

#### General Insurance Code of Practice

Great Lakes Australia is a signatory to the General Insurance Code of Practice ('the Code'). The Code aims to raise standards of service between insurers and their customers. Rural Affinity's service standards are in accordance with the Code.

For any information about the Code, including a copy of the Code, contact Us or visit [www.codeofpractice.com.au](http://www.codeofpractice.com.au).

#### Privacy

We are committed to the safe and careful use of Your personal information in the manner required by the *Privacy Act 1988* (Cth), the Australian Privacy Principles and the terms of this Policy. In this privacy section, "We", "Us" and "Our" means the insurer and Rural Affinity as applicable.

We collect Your personal information in order to assess Your application for insurance and, if Your application is accepted, to administer and manage Your insurance policy and respond to any claim that You make. To do this, Your personal information may need to be disclosed to insurers, reinsurers and service providers and related entities who carry out activities on Our behalf, such as assessors and facilitators, some of whom may be located in overseas countries. Our contractual arrangements generally include an obligation for these insurers, reinsurers, service providers and related entities to comply with Australian privacy laws.

By providing Us with Your personal information, You consent to the disclosure of Your personal information to insurers, reinsurers, service providers and related entities in overseas countries to enable Us to assess Your application, to administer and manage Your insurance policy and to respond to any claim that You make. If You consent to the disclosure of Your personal information to overseas recipients, and the overseas recipient handles Your personal information in a way other than in accordance with the Australian privacy laws, We may not be responsible for the handling of Your personal information by the overseas recipient.

If You choose not to provide Your personal information and/or choose not to consent and/or withdraw Your consent to the disclosure of Your personal information to overseas entities at any stage, We may not be able to assess Your application or administer and manage Your insurance policy and respond to any claim that You make.

Our privacy policies explain how You may access personal information, how to seek correction of Your personal information, how to make a complaint about the handling of Your personal information and how complaints are handled. If You require more information, You can access Rural Affinity's Privacy Policy at [www.ruralaffinity.com.au/privacy](http://www.ruralaffinity.com.au/privacy) and the insurer's Privacy Policy and Privacy Statement at [www.munichre.com/gla/en/about-us.html](http://www.munichre.com/gla/en/about-us.html).

#### Dispute resolution

Any complaints about Our products or services are taken seriously by Us and Rural Affinity and will be dealt with fairly and promptly.

If You have a complaint please first try to resolve it by speaking to the relevant member of the Rural Affinity staff. Rural Affinity can assist by referring the matter to their Internal Dispute Resolution Officer.

You can contact Rural Affinity by:

Phone: (02) 9496 9300  
Fax: (02) 9496 9308  
Email: [disputes@ruralaffinity.com.au](mailto:disputes@ruralaffinity.com.au)  
Mail: Internal Disputes Resolution Officer, Rural Affinity  
PO Box 160, St Leonards NSW 1590

Some words used in this proposal form have a special meaning as defined in the Product Disclosure Statement and such other documents which make up the policy which contain definitions.

If Rural Affinity require additional information, they will contact You to discuss. If Your complaint is not immediately resolved Rural Affinity will respond within 15 business days of receipt of Your complaint or agree a reasonable alternative timetable with You.

If You are not satisfied with the resolution offered by Rural Affinity's Internal Dispute Resolution Officer, Your complaint will be referred to the Dispute Resolution officer or their delegate at Great Lakes Australia.

You can also contact Great Lakes Australia by:

Email: [disputes@gla.com.au](mailto:disputes@gla.com.au)  
Mail: Disputes Resolution Officer, Great Lakes Australia  
PO Box H35, Australia Square NSW 1215

If We are unable to resolve Your complaint within 30 days of the date We first received Your complaint or if You remain unsatisfied, You can/ may be able to seek a free review by the Australian Financial Complaints Authority (AFCA). The AFCA is an independent national body and, if the dispute is within its jurisdiction, We agree to accept its decision.

You can visit their website [www.afca.org.au](http://www.afca.org.au) or contact them:

Phone: 1800 931 678  
Email: [info@afca.org.au](mailto:info@afca.org.au)  
Mail: GPO Box 3, Melbourne, VIC, 3001

Further details regarding Our complaints process are available on request.

#### Cooling-off Period

If You are not completely satisfied with Your insurance, please contact Rural Affinity to discuss Your concerns.

If You decide not to proceed with Your insurance, You may cancel the policy within 21 days. Providing You haven't made a claim under the policy, We will cancel the policy from the beginning and refund all premium You have paid to Us for the policy.

#### Your Duty of Disclosure

This policy is subject to the *Insurance Contracts Act 1984* (Act). Under that Act You have a Duty of Disclosure.

Before You take out insurance with Us, You have a duty to tell Us of everything that You know, or could reasonably be expected to know, may affect Our decision to insure You and on what terms. If You are not sure whether something is relevant You should inform Us anyway.

You have the same duty to inform Us of those matters before You renew, extend, vary, or reinstate Your contract of insurance. The duty applies until the policy is entered into, or where relevant, renewed, extended, varied or reinstated (Relevant Time). You need to tell Us immediately of any new information or changes to the answers that have been provided to Us and/or the disclosures You have made to Us throughout the Policy Period.

#### What You do not need to tell Us

You do not need to tell Us about any matter:

1. that diminishes Our risk,
2. that is of common knowledge,
3. that We know or should know as an insurer, or
4. that We tell You We do not need to know.

#### Who does the duty apply to?

Everyone who is insured under this policy must comply with the duty.

#### What happens if You or they do not comply with the duty?

If You or they do not comply with this duty, We may cancel the policy or reduce the amount We pay if You make a claim. If the non-disclosure is fraudulent, We may treat the policy as if it never existed and pay nothing.

#### Important Conditions

In Your policy wording there are conditions which may impact the size of a claim or affect the amount of the premium We will charge. These conditions are explained in the general conditions section of Your policy wording.

#### Financial Claims Scheme

In the event of the insolvency of GLA, You may be entitled to payment under the Financial Claims Scheme. Access to the scheme is subject to eligibility criteria. Information about the scheme can be obtained from the APRA website at [www.apra.gov.au](http://www.apra.gov.au) and the APRA hotline on 1300 55 88 49.

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### Intermediary details

Intermediary name \_\_\_\_\_ Contact number \_\_\_\_\_  
Contact name \_\_\_\_\_ Fax number \_\_\_\_\_

### Contact details of insured

Insured name \_\_\_\_\_  
Contact name \_\_\_\_\_ ITC \_\_\_\_\_  
Contact number \_\_\_\_\_ Fax number \_\_\_\_\_  
Email address \_\_\_\_\_ Mobile number \_\_\_\_\_  
Address \_\_\_\_\_ ABN \_\_\_\_\_

### Period of Cover

From \_\_\_\_\_ To \_\_\_\_\_

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### Information relating to all sections of the policy

**In the past 5 years, have You or anyone else to be insured under the proposed policy:**

Had any losses (whether insured or not)?  Yes  No If Yes, please provide details:

INSURER	DATE OF LOSS eg. 25/05/2013	AMOUNT (\$)	CAUSE OF LOSS eg. Lightning/Fire	DESCRIPTION OF LOSS eg. Loss of fencing, shed, tractor

**In the past 10 years, have You or anyone else insured under this policy:**

1. Had any insurance declined or cancelled, proposal rejected, renewal refused, claim rejected or any special conditions imposed on any policy?  Yes  No If Yes, please provide details:

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2. Been declared bankrupt or become subject to any form of insolvency or administration (such as liquidation or receivership)?  Yes  No If Yes, please provide details:

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3. Had any criminal convictions recorded or have any criminal charges pending?  Yes  No If Yes, please provide details:

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## > Farm Pack Insurance Proposal

### Information relating to all sections of the policy

#### Situation

NO	SITUATION <i>eg. Property Name</i>	NEAREST TOWN <i>eg. Jerilderie</i>	PROPERTY ADDRESS <i>eg. km &amp; direction, road name and/or RMB 1234, Dubbo NSW</i>	PROPERTY SIZE (ha) <i>eg. 1500 ha</i>	OCCUPANCY <i>eg. Occupied or Unoccupied</i>
1					
2					
3					
4					
5					

#### Farming business

Please describe the activities conducted in the farming business (eg. winter crops, cotton, viticulture, sheep, cattle grazing, etc).

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#### Other business

non-farming activities conducted other than described above (such as processing, engineering, storage facilities, manufacturing, retail, consulting, earthmoving etc)?  Yes  No.

If Yes, please provide details, including whether you have any separate insurance for these activities:

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#### Interested parties

Are the interests of any other party to be noted on any of the property insured under this policy?  Yes  No.

If Yes, please provide details:

PROPERTY INSURED	INTERESTED PARTY <i>eg. ABC Bank</i>	ADDRESS OF INTERESTED PARTY	NATURE OF INTEREST <i>eg. Mortgagee, Lessor</i>

### Section 1. Domestic Buildings/Domestic Contents

SITUATION NO.	PROPERTY DESCRIPTION <i>eg. Main homestead</i>	BUILDING SUM INSURED	CONTENTS SUM INSURED	BUILDING CONSTRUCTION		OCCUPANCY <i>Either owner occupied/ employee occupied/tenanted, holiday home or unoccupied</i>	YEAR BUILT <i>eg. 1985</i>	NO. OF BEDROOMS
				WALLS	ROOF			

- Are any domestic buildings not being insured under this policy?  Yes  No. If Yes, please detail \_\_\_\_\_
- Is the power connected to all buildings?  Yes  No. If No, please detail \_\_\_\_\_
- Does any domestic building/s have Heritage/National Trust or similar classification?  Yes  No. If Yes, please detail \_\_\_\_\_
- If any building built prior to 1980's, has the building's plumbing been replaced (water and gas), rewired (including switchboard and internal wiring) or the roof replaced?  
 Yes  No. If Yes, please detail: (Note: Photos of the building will be required if built prior to 1980's) \_\_\_\_\_
- Do you require cover for solar panels with a value greater than \$10,000?  Yes  No. If Yes, please detail \_\_\_\_\_

**Excess**

Please specify the Excess to apply to this section  \$250  \$500 (standard)  \$750  \$1,000  \$2,500  \$5,000

**Flood**

Do you wish to insure against loss, damage or destruction caused by Flood?  Yes  No *(cover is limited to \$20,000 in the Period of Cover. Note, additional information and premium will apply).*

### Specified Contents And Valuables

For Domestic Contents there are limits on the Sum Insured for certain items (refer to page 16 of the PDS). If cover is required for a Sum Insured greater than these limits, please provide details below:

SITUATION	DESCRIPTION	SUM INSURED SPECIFIED CONTENTS	SUM INSURED SPECIFIED VALUABLES



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### Section 2. Farm Property and Machinery (continued)

#### Self propelled agricultural machinery or Vehicles and/or specified machinery

SITUATION NO.	MACHINERY CATEGORY <i>eg. Self propelled or Specified machinery</i>	DESCRIPTION OF MACHINE/VEHICLE <i>eg. John Deere Tractor</i>	SUM INSURED

#### Livestock, fencing, harvested crop or produce, working dogs and farm trees etc

SITUATION NO.	INSURED PROPERTY <i>eg. fencing, livestock, farm trees, hay, working dogs</i>	DESCRIPTION OF INSURED PROPERTY <i>(eg. for fencing whether internal/boundary &amp; km, for livestock specify sum insured by animal type and for working dogs specify sum insured by animal with age, sex &amp; breed)</i>	SUM INSURED

#### Optional benefits

- Do You require cover for increased costs?  Yes  No. If Yes, please specify a Sum Insured \_\_\_\_\_
- Do You require cover for loss of stored semen?  Yes  No. *(Cover limited to \$75 per straw and \$5,000 in the Period of Cover)*
- Do You require cover for unspecified farm buildings or other structures?  Yes  No.  
If Yes, please specify a Sum Insured in Period of Cover *(Cover limited to \$20,000 for any one item)* \_\_\_\_\_
- Do You require cover for unspecified farm machinery?  Yes  No. If Yes, please specify: \_\_\_\_\_  
(a) Sum Insured for any one item \_\_\_\_\_ (b) Sum Insured in Period of Cover \_\_\_\_\_
- Do You require cover for contamination of milk or wine?  Yes  No.  
*(Cover limited to \$10,000 in any one Period of Cover for contamination of milk and \$25,000 for contamination of wine, grape juice or grape products)*
- Do You require cover for leakage of milk or wine?  Yes  No.  
*(Cover limited to \$10,000 in any one Period of Cover for contamination of milk and \$25,000 for contamination of wine, grape juice or grape products)*









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### Section 4. Farm Liability

1. Total number of full time employees (including proprietors) \_\_\_\_\_
2. Total annual turnover from all farming activities \_\_\_\_\_
3. Sum Insured  \$5 million  \$10 million  \$20 million
4. Do You require cover for farm hosting activities? (eg. farmstay)  Yes  No.  
If Yes, please detail including estimated annual gross turnover and number of guests per week \_\_\_\_\_
5. Do You conduct contracting activities (eg. cartage, earthmoving, harvesting, spraying, fencing, etc)?  Yes  No.  
If Yes, please detail including nature of activities and annual turnover \_\_\_\_\_

*(Note: If annual turnover from farm contracting exceeds \$100,000 during the Period of Cover, You must advise Rural Affinity).*

6. Do You have in Your care any third party owned equipment, livestock, farm produce or goods which You are holding and responsible for?  Yes  No.  
If Yes, please detail including value of item or goods \_\_\_\_\_
7. Do You host any public/private events on Your properties? (eg. livestock sales, polo events, concerts)  Yes  No.  
If Yes please detail \_\_\_\_\_
8. Do You conduct any wine tasting, cellar door sales or other direct sales from the farm, including sales at farmer markets?  
 Yes  No. If Yes please provide details, including expected annual turnover:  
\_\_\_\_\_  
\_\_\_\_\_
9. Do you incur labour hire costs in excess of \$100,000 annually?  Yes  No. If Yes please provide details:  
\_\_\_\_\_
10. Do you provide horse agistment for third parties or provide any horse riding or equestrian activities for reward or payment?  
 Yes  No. If Yes please provide details, including expected annual turnover:  
\_\_\_\_\_  
\_\_\_\_\_

### Optional benefits

1. Do You require cover for aerial crop spraying?  Yes  No *(Note: A limit of \$500,000 per Period of Cover).*
2. Do You require cover for milk tanker contamination?  Yes  No *(Note: A limit of \$25,000 applies per Period of Cover).*

### Section 5. Land Transit

1. Sum Insured (Farm produce, Vehicles, farm supplies, farm machinery, plant & equipment & livestock) \_\_\_\_\_
2. Do You require cover for accidental damage?  Yes  No.
3. Please specify the Excess to apply to this section  \$250 (standard)  \$500  \$750  \$1,000

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### Section 6. Farm Theft

1. Sum Insured for Theft of Your Farm Property as insured under Section 2 \_\_\_\_\_
2. Where theft cover is required for any Specified Farm Machinery item at a value greater than \$10,000 (or any Unspecified Farm Machinery item at a value greater than \$5,000), it needs to be separately noted. Do You have any specified items that are to be insured?  Yes  No.

If Yes, please detail \_\_\_\_\_

ITEM DESCRIPTION	SUM INSURED

### Optional benefits

1. Do You require Theft of money cover?  Yes  No. If Yes, please specify the Sum Insured \_\_\_\_\_

### Section 7. Machinery Breakdown

#### Motors & pumps (Machinery)

ITEM DESCRIPTION <i>eg. Gundfos SP125-6 borehole pump</i>	QUANTITY	SIZE (kW / hp)	PETROL / DIESEL / ELECTRIC	ABOVE GROUND / SUBMERSIBLE

1. For motors above 20hp, please specify the warning and shutdown sensors operating on each motor /pump (i.e high temperature, low oil pressure, no water in pump, excessive vibration or over speed) \_\_\_\_\_

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### Section 7. Machinery Breakdown (continued)

#### Blanket cover options

1. Shearing stands (Limited to a maximum of 12 stands)  Yes  No. If Yes, number of stands \_\_\_\_\_
2. Above ground electric pumps and motors up to 30hp (Note: A Sum Insured of \$20,000 applies)  Yes  No.
3. Above ground electric pumps and motors up to 10hp (Note: A Sum Insured of \$20,000 applies)  Yes  No.
4. Dairy plant (Includes milk & vacuum pump, vat including agitator & cooling unit)  Yes  No.  
If Yes, please advise of the combined capacity of milk vat/s (litres) \_\_\_\_\_

#### Optional benefits

Do You require cover for refrigerated goods?  Yes  No.

Note: The Sum Insured for deterioration of refrigerated goods is \$5,000 and an Excess of \$250 applies.

#### Declaration

I/We

- Have received a copy of the Farm Pack Product Disclosure Statement and agree to accept the insurance subject to the terms and conditions and limitations of this Policy
- Have read and understood the Privacy information and consent to the collection, storage, use and disclosure of personal information of all persons covered in this Proposal Form. Where personal information has been provided on someone else's behalf, that person has consented to this provision
- Have read and understood the Duty of Disclosure information and other Important information and I/We realise that if I/we have not complied with the Duty of Disclosure, any claims may not be met.
- Declare everything on this proposal to be true and correct and I/We have not withheld any relevant information.

\_\_\_\_\_  
**Your signature**

\_\_\_\_\_  
**Date**